

## 2016 Small Business of the Year

# PATIENT REGISTRATION FORM

| Patient Name:            | Date of Birth:            |
|--------------------------|---------------------------|
| Parent or Guardian Name: |                           |
| Address:                 | City:<br>State: Zip Code: |
| Home Telephone:          | Cell Phone:               |
| Email:                   |                           |
| Patient's Doctor:        | Doctor's Telephone:       |
| Practice/Facility:       |                           |

### **Parent or Guardian Information**

| Social Security Number: | DOB: |
|-------------------------|------|
| Employer:               |      |
| Work Telephone:         |      |

## **Insurance Information**

| Primary Insurance:     |                          |  |
|------------------------|--------------------------|--|
| Policy#:<br>SS# :      | Group#:                  |  |
| Name of Policy Holder: | Relationship to Patient: |  |
| Secondary Insurance:   |                          |  |
| Policy#:<br>SS#:       | Group#:                  |  |
| Name of Policy Holder: | Relationship to Patient: |  |

# **Developmental Case History**

| Child's Name   | A          | Age: Date    | of Birth:             |
|--|------------|--------------|-----------------------|
| Parent(s)/Guardian Name  |            |              |                       |
| <b>Referral Information:</b>   |            |              | ?                     |
| How did you hear about us:   |            |              | ?                     |
| Areas of Concern:  | Check al   | l that apply |                       |
| Speech/Language  |            |              |                       |
| Gross Motor  |            |              |                       |
| Fine Motor   |            |              |                       |
| Visual Perceptual  |            |              |                       |
| Visual Motor   |            |              |                       |
| Sensory  |            |              |                       |
| Behavioral   |            |              |                       |
| Eating/Feeding   |            |              |                       |
| Learning Difficulties  |            |              |                       |
| Handwriting  |            |              |                       |
| Other:   |            |              |                       |
| Name of pre-school, daycare, or sc   | hool:      |              |                       |
| <b>Developmental History:</b><br>List the age when your child began<br>words | : Crawling | Walking      | First Words Combining |
| Did your child babble as an infant?  | Yes or No  |              |                       |
| Family History:<br>Please check all that apply.                              | Maternal   | Paternal     |                       |
| Speech Problems  |            |              |                       |
| Stuttering   |            |              |                       |
| Learning Direct 11   |            |              |                       |
| Learning Disability  |            |              |                       |
| Learning Disability<br>Hyperactivity/Attention                               |            |              |                       |
|  |            |              |                       |
| Hyperactivity/Attention<br>Problems<br>Mental Retardation                    |            |              |                       |
| Hyperactivity/Attention<br>Problems  |            |              |                       |
| Hyperactivity/Attention<br>Problems<br>Mental Retardation                    |            |              |                       |

| Birth History:<br>Any complications during pregnancy? Yes No   |
|--|
| Any complications immediately following birth? Yes No  |
| Gestational Time: Birth Weight:  |
| Medical History:   Is your child current with his/her immunizations? Yes or No   Is your child taking any regular medications? Yes or No   If yes, what medications?   Has your child been hospitalized for any   reason? Yes No |
| Has your child had frequent ear infections? Yes or No<br>Does your child have/has your child had tubes? Yes or No When?  |
| Does your child have any other illness/medical problems?   |
| Please list important or primary medical history or diagnosis:   |
| Feeding/Eating History:<br>Did your child have any difficulties feeding after birth? If so, please<br>explain<br>Is your child a picky eater? Yes or No  |
| When did your child stop using a bottle?<br>Pacifier?  |
| Play/Social Information:<br>Does your child play appropriately with toys? Yes or No  |
| Does your child engage in any odd behaviors? Yes or No   |
| Does your child have difficulty attending or concentrating? Yes or No  |
| Does your child have any significant problems with behavior? Yes or No   |
| Sensory/Motor Development:<br>Does your child appear awkward or clumsy? Yes or No  |
| Does your child seem to dislike certain type of textures (does not like getting dressed, dislikes tags in clothes, does not like water)? Yes or No   |

Please list dates and types of any other evaluations (example: neurologist, early intervention, occupational therapy, etc.) and **where**?

## **Insurance Agreement**

Dear Parents,

Thank you for choosing THERAPLAY as your pediatric speech-language services provider. We strive to provide services that are professional, comprehensive and with excellence to all children in need of our services. For this reason, we want to ensure that all of your children's insurance services are accurate and up-to-date.

We will be responsible for billing your insurance provider for services rendered; however, depending on your policy, deductibles and/or co-pays need to be met before your provider will agree to make payments. **You, as the policy holder, are responsible for paying any deductibles and/or co-pays that may apply.** In addition, if your insurance provider denies any claims, you as the parent or guardian will be responsible for payment of these services. Any payments, in which you as the parent or guardian are responsible for, will be billed to you on a weekly basis. If you fail to make payments, your child's services will be put on hold until payments are received and your account is paid in full.

If your insurance provider is **Medicaid**, benefits will cover 100% of the payment for the evaluation and therapy. This cost is only covered if your child remains eligible for services.

We ask that all parents let THERAPLAY know when there is a change in your insurance provider and/or a renewal with your current insurance provider. You as the parent or guardian will be responsible for the payment of any services rendered if any claims are denied from your provider due to not following this policy.

As the parent or guardian, I have read the above information and understand THERPLAY's Insurance Agreement. I accept all terms and conditions.

Parent/Guardians' Name

Date

Parent/Guardian's Signature

# Patient Notification of Privacy Policies

#### THIS NOTICE DESCRIBES HOW YOUR MEDICAL RECORDS MAY BE USED OR DISCLOSED AND HOW YOU CAN ACCESS YOUR RECORDS. PLEASE REVIEW IT CAREFULLY.

I hereby authorize use or disclosure of protected health information about my child as described below: 1. Confidential information is stored in a secure location away from public access. All computers containing confidential information are only accessed by password.

2. THERAPLAY is authorized to disclose pertinent health information to insurance companies or referring physicians for the purposes of requesting doctor's orders, authorization for service or to obtain reimbursement for services. Information may be sent via first class mail or fax with procedures in place to limit the likelihood of unauthorized access.

3. THERAPLAY and its employees are authorized to use or disclose pertinent health information that is required for speech-language therapy purposes.

4. THERAPLAY may disclose protected health information considered pertinent to Speech-language therapy to specified professionals (i.e. social workers, teachers, psychologists, physicians, therapists, etc.) with a signed release form from the parent or guardian.

5. I, the parent/guardian, may revoke this authorization by notifying THERAPLAY in writing of my desire to revoke it. However, I understand that any action already completed prior to the request to revoke this authorization cannot be reversed, and my revocation will not affect those actions.

6. This authorization expires when the client is discharged from therapy, although the Company will always use professional discretion when sharing any public health information.

\*If you have any questions or concerns, please feel free to contact our Privacy Officer, Jeanine Morton at: (919) 774-1281.

Parent/Guardian's Signature

Date

Parent/Guardian's Printed Name

Child's Name

Mailed/Given on \_\_\_\_\_



Dear Parents,

With the growth of the clinic and staff, it is important that Theraplay LLC. run effectively in order to best service all children's and parents' needs – including therapy time, renewed supplies and billing.

Effective September 1, 2010, we will be implementing some policy changes:

- 1) Co-pays are due at the time of service. Please consult your insurance policy to see if you have a co-pay and what the amount is. We can help you with this if you are not sure. You may pay by cash or check.
- 2) We have updated our Cancellation Policies. Please read the enclosed "Guidelines and Policies" form which details Emergency and Non-Emergency cancellations. Please sign the back page verifying that you have read and understand these changes. (Both parents and caregivers should be made aware of the \$40.00 charge for late cancellations.) After signing, return the form to us for your child's file; we will be happy to make a copy for your reference.

Thank you for your understanding and cooperation with making Theraplay LLC. a success for all!

Jeanine Morton and staff

# Guidelines and Policies

### Dear Parents,

The policies written below are designed to improve our ability to see all of our clients and to provide complete and consistent treatment for your child. We hope that these policies will improve our overall service to you. Since continuity of care is important to maximize the outcomes of your child's therapy, we use the following guidelines for your appointments:

### The Therapy Time

Your child is scheduled for a 30 or 60 minute therapy session with our staff. The last few minutes of each session is used to discuss progress and current needs related to your child. We welcome your feedback on each session so that we may continuously enhance the effectiveness of their program.

We ask that you.

- Arrive on time. You (the parent or caregiver) must be present in the waiting room during the last 5 minutes of the session to discuss your child's session and any homework.
- Please make sure that we have your current contact information if you leave the building in the event of an emergency or need to be reached.
- If you bring a sibling, they are not allowed on any equipment used for therapy purposes because of liability issues. Please keep them under supervision in the waiting room. We have provided toys/books to entertain the siblings during this time. Please help us keep the area safe and tidy.
- Please refrain from eating food and drinks as much as possible in our waiting room. Water and dry snacks only are allowed in the waiting room. Also, please **NO PEANUT** or **NUT** products in the waiting room due to potential allergies of other clients.

• You will be financially responsible for any damage by your child to any therapy/office item. Payment for items is required prior to (or at) your child's next therapy session.



### Non-Emergency Cancellations: 24 Hours Notice

This includes vacations, pre-planned doctor's appointments, family events, parties, sporting events, lack of babysitter, etc. This includes anything not designated "emergency". The session must be cancelled with at least 24 hours notice. **If cancellations become excessive for non-emergency purposes, then the child may lose his/her weekly slot in the therapy schedule.** If you are going to be late for a scheduled appointment, please call and let us know. If you are more than 15 minutes late for an appointment, the appointment may be cancelled by the therapist. If you are seen, your session will end at the regularly scheduled time.

### Sick Child Guidelines.

Therapy is fun, but can be tiring for your child. We want our patients to be productive in therapy as much as possible. Please use your best judgment and the following guidelines for making the decision to keep your child home from therapy.

- If your child is too ill to attend school or daycare, their therapy appointment should be cancelled. Please call by 8:00am as stated above.
- If your child has had diarrhea or has vomited, he/she must stay home for 24 hours after the episode.

- If your child has pink eye, he/she must be on medication for 48 hours prior to returning to therapy.
- If your child has a rash of unknown cause, please check with your physician before returning to therapy.
- If lice are found on your child, he/she must not return until 24 hours after the first treatment of a product such as Rid or Nix.
- If your child has chicken pox, they must stay home a minimum 7 days after the first appearance. The crust must be dry.
- Please feel free to speak with Jeanine about any concerns you have about these policies or to discuss changing your regularly scheduled appointment time if you know that your current scheduled time is not optimal. We will do everything possible to provide you with a time that is consistently available for both you and your therapist. Thank you for your cooperation.

| Patient's Name.              | <br>_     |
|------------------------------|-----------|
| Parent/Guardian Signature: _ | <br>Date: |